



23859 KZ Pkwy STE #1
 Greenwood, NE 68366
 Phone 800.496.4290
 Fax 402.235.6391
 www.sidelinepower.com

Service Request Form

Sideline Power provides the highest level of support in coaching communication. With many years of experience in the sport technology industry, we can address any of your questions or issues. The following information is **required** prior to any service being performed on equipment.

1. The customer must first obtain a **Return Merchandise Authorization/Case** number by completing the Support Ticket or emailing us at support@sidelinepower.com. For immediate assistance you can call us at **800.496.4290 x3**
2. Complete the form below in its entirety and return to Sideline Power in the box with your equipment. The form can also be emailed to support@sidelinepower.com
3. Please remember to prevent damage, securely and carefully pack your equipment in its originally shipping box or similar container before shipping. Sideline Power is not responsible for damage to incoming shipments.

Battery Shipping Disclaimer: When shipping equipment to Sideline Power that includes batteries, it is the shipper's responsibility to ensure that batteries are properly packaged, labeled, and shipped according to local and international guidelines.

SECTION 1

Type of Request (select one)

Manufacturer's
Warranty/
Extended
Warranty

No charges for repair if under the original Manufacturer's or Extended Warranty, subject to warranty limitations. Shipping to Sideline Power is not included. Return shipping via standard shipping is included. Expedited shipping available at additional charge.

Out-of-
Warranty
Service

The payment information in Sections 3 and 4 of this form is required prior to any servicing of your equipment. In order to properly troubleshoot and find all issues, we must inspect the damaged and fully test the equipment

RMA # _____

Desired Completion date _____

Please Note: Equipment will be repaired, if applicable, and shipped to you on a priority basis. Please plan Shipment to Sideline Power to allow time for proper repair and shipping to meet your desired return date. From the day we receive your equipment, expect at least two days for repair

Section 2

To the best of your knowledge, please list equipment for repair in the table below.

Model Number	Serial Number	Description of Issue



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Section 3

Bill To:

Organization: _____
Contact Name: _____
Address: _____
City, State, Zip: _____
Phone: _____
Email: _____

Ship To:

Check this box if shipping is same as billing information above

Organization: _____
Contact Name: _____
Address: _____
City, State, Zip: _____
Phone: _____
Email: _____

Section 4

Payment Options (select one)

Credit Card (check one) Master Card Visa American Express Discover

Card Number: _____
Expiration Date: _____
Name on Card: _____

Purchase Order #: _____
Please provide copy

Check #: _____

Section 5

Signature Required for Authorization

I have read the Service Request for in its entirety and acknowledge that Sideline Power is not responsible for goods damaged in transit.

Signature: _____

*The Original Manufacturer's Warranty Period varies by equipment. Refer to your product documentation for specific details on your warranty period.
Note: Unless otherwise stated, all repairs are warranted for 60 days. Repairs will be done based on the problem/complaint described above. Any additional problems found with equipment once returned are not considered part of the 60-day repair warranty and will not be covered.